

# Case Study: Social Services Kiosks

## Challenge

Webhealth Linkage (Hamilton, New Zealand) has a huge success rate in connecting people to health and social service information at a local level through an online centralised information system. Webhealth has been so successful that the Counties Manukau DHB has contracted Linkage to develop a Webhealth that is specific to their region. Webhealth contacted NZKiosk to look at how the successful and specific web site can be taken out into the community for all to see and interact with.

## Solution

Initially five units were deployed with Webhealth designing the kiosk interface web site and NZKiosk being responsible for the remote management

software and deployment throughout the Counties Manukau region. Locations included high traffic malls, offices and appropriate health facilities. Due to the nature of some of these locations, wireless broadband was utilised.

## Result

Following the successful deployment additional kiosks have now been rolled out throughout the country with further projects being planned.

### Other locations:

Hamilton (seven units)

- Wintec Library
- Hamilton City Library
- Work & Income
- Hillcrest Pharmacy
- Te Whare Kokonga

Rotorua (two units)

Waikato (four units)



[w.nzkiosk.co.nz](http://w.nzkiosk.co.nz)